

Appendix H

MCU Four Column Matrix Template

(Closing the Assessment Loop for Continuous Systematic Improvement)

Outcomes	Assessment Measures	Summary of Results	Use of Results
<p>"What is expected?"</p> <p>Broad, Overarching Outcomes</p> <p><i>Aligned w/Strategic Plan</i></p> <p>Academic Units - Approved by the CRB Process</p> <p>Administrative & Education Support (AES) Units - Approved by the AES Review Board</p>	<p>"How do we measure the expected?"</p> <p><i>Collecting Evidence</i></p> <p>Student Results – exams, essays, rubrics.</p> <p>Survey Results (Students, Fleet, Faculty, and Staff)</p> <p>Completion Rate Satisfaction Rate – Services</p>	<p>"How well did we do what was expected?"</p> <p><i>Convergence of Evidence Triangulation</i></p> <p>Academic & AES Units submit annually June 15th, along with the Units' Annual Assessment Report.</p> <p>This data feeds into the MCU Annual IR/IE Report which provides the information necessary for the decision-making processes.</p>	<p>"What do we plan to do with our findings?"</p> <p>Academic & AES Units submit annually June 15th, along with the Units Annual Assessment Report.</p> <p>This data as part of the MCU Annual IR/IE Report is submitted to the President for approval. If there is a change to Column #1 a mini CRB/AESRB must be held.</p> <p>Change Management Process begins again the next AY.</p>